



PO Box 42049
Phoenix, Arizona 85080-2049
1-866-606-8198
www.TriWest.com

October 20, 2017

George Paul Ojala

RE: Secondary Authorization Request
Authorization Number: 0002776145 SAR 10/3/2017

Authorizing VAMC: SAN FRANCISCO
VAMC

Dear George Paul Ojala,

TriWest Healthcare Alliance has received a request from Philip Scheel, MD for additional services that were not originally authorized by your VA.

Your VA has not responded to the request within the specified time required and TriWest is unable to process without their approval. Please contact your VA Primary Care Manager or Non-VA Care Coordination Office for further direction.

The toll-free number to contact TriWest is **1-866-606-8198**. If you have any questions or concerns, you may call us to speak with a patient service representative between 8am and 8pm Monday through Friday.

You and your healthcare are our number one priority.

"Whatever It Takes"